

Victoria M. Drago

Leadership | Communication | Management | Community Development and Relationship Building

PROFESSIONAL PROFILE

- Goal-driven, educated professional with solid foundation in health-care field
- Experience of State and local licensing laws and regulations, and the education system requirements and standards
- Experience with producing and disseminating reports to various accredited state and government agencies
- Accomplished Program Evaluator Specialist with the analytical skills to produce required outcome reports
- Highly organized, creative leader and multi-tasker with proven track record of overseeing day-to-day operations, planning and organizing team efforts, as well as effectively managing staff and volunteers
- Licensed Massage Therapist in the State of Florida for over 30 years and CEU Provider 5 years

AFFILIATIONS

- Boards:
- Florida Board of Massage 2016-Present//VP 2020
 - Legislative Liaison for BOMT
 - FSBMTB Board of Directors 2018-Present (Federation of State Massage Therapy Boards)/VP 2020
 - Public Relations liaison for BOMT
 - Governors' Healthy Weight Initiative

PROFESSIONAL EXPERIENCE

Hillsborough Community College	Massage Therapy Instructor /Lead	10/2023-Present
Summit Salon Academy	Massage Therapy Instructor	
Varsity Tutors/Mblex Review	Tutor for Mblex	02/2022-Present
Artistic Nail and Beauty Academy, Tampa	Massage Therapy Instructor	07/2020-11/2021
Altierus Career College, Tampa, FL	<i>Massage Therapy Instructor</i>	08/2017-08/2019
Everest, University,, Tampa, FL	<i>Massage Therapy Instructor</i>	06/2004-08/2017
Independent Instructor, Dade City, FL	<i>MT Instructor (Apprenticeship Program)</i>	01/1997-01/1999
<ul style="list-style-type: none">• Teach and tutor students on various class modules for Massage Therapy program• Responsible for recording attendance and test grades in accordance with accrediting agency's guidelines• Manage massage clinic and generate reports that needed to be included in the Massage Therapy's program• Guide and advise students to continue their education and overcome their personal challenges• Promote class participation and preparation, teach proper body mechanics to prevent injuries, muscle fatigue/strain and provided constructive feedback to students• Prepare and provide guidance and resources for students to pass their Massage and Bodywork Licensing Examination		
ACCSC/COMTA, Arlington, VA	<i>Program Specialist/Evaluator</i>	10/2016-Present
COMTA TASK FORCE	Program Evaluator Specialist	60/01/23-Present
ACICS, Washington, DC	<i>Program Specialist/Evaluator</i>	04/2015-Present
<ul style="list-style-type: none">• Facilitate and assist with the accreditation of related activities• Conducted descriptive/exploratory analysis, incorporated findings by granting compliance in a specific disciplinary area• Provide guidance to onsite evaluation team members on accreditation standards and practices for Massage Therapy• Along with the on-site evaluation team, prepare a summary report which serves as the official record of the team's observations during visits to each assigned school		
Hand and Stone Spas, Tampa, FL	<i>Trainer</i>	06/2015-05/2016
<ul style="list-style-type: none">• Trained newly hired Massage Therapists on company's specific techniques, policies and procedures		
Everest University, Tampa, FL	<i>Massage Therapy Program Director</i>	11/2011-05/2015
<ul style="list-style-type: none">• Managed, planned and drafted academic curriculum for the Massage Therapy program• Applied and enforced academic program changes required to maintain current competitiveness• Assisted Academic Dean with faculty evaluations and students retention and advising• Hired, trained, supervised and managed team of 5 of professionals		
Vickie's Oasis Tan & Nail Salon, Tampa, FL	<i>Owner</i>	09/2000-02/2005
<ul style="list-style-type: none">• Managed, operated a massage therapy business for 5 years; Hired, trained and supervised all business employees• Tracked business income and expenses without exceeding budget, managed account receivable, payable and payroll• Established and maintained client records in accordance with applicable state Laws• Generated and distributed periodic newsletters to maintain established clientele and increase new clientele		
Chambers Medical Group, Tampa, FL	<i>Office Manager/Massage Therapist</i>	08/1999-05/2000
Muscle Clinic, Dade City, FL	<i>Massage Therapist</i>	03/1996-11/1999
Family Chiropractic, Brooksville, FL	<i>Massage Therapist</i>	08/1993-04/1996
Neuropsychiatric Pain Rehabilitation Center, New Port Richey, FL	<i>Massage Therapist</i>	01/1991-04/1993
<ul style="list-style-type: none">• Designed, explained, adapted and performed specific massage sessions based on the client's needs• Conducted Neuromuscular Therapy, performed EMS/Ultrasound and assisted patients with aquatic therapy• Generated new clientele through guest pass programs and promotion of member referrals		

- Broadened the client network by maintaining sound customer relationship and maintained patients' records
- Increased company's monthly revenues by promoting their products
- Processed payments from patient/insurance companies and posted payments to appropriate accounts

EDUCATION

Suncoast Center for Natural Health School of Massage Therapy, Tampa, FL

Graduated 1990